



One of many areas benefitting from updates

BE MODERN FIREPLACE UPDATES SAVE COSTS FOR LANCASTER CITY COUNCIL

Lancaster City Council Housing is the largest provider of social housing in the Lancaster and Morecambe area; with responsibility for the management and maintenance of approximately 4,000 homes.

With the aim to provide customers with a high level of service that is responsive to their requirements, Lancaster City Council constantly service and update their homes. For over 8 years, they have worked closely with Be Modern to provide their homes with high quality, reliable electric fires and surrounds. By partnering with Be Modern a cost effective, low energy heating solution was found to relieve tenants from increasing energy bills.

Robert Noble, Planned Maintenance Officer for Lancaster said: **"In the last financial year we have fitted approximately 200 Be Modern Darras Eco electric suites. If we are replacing gas fires in flats or properties where flues are a problem, we give tenants the choice of a Darras Eco electric suite from the Be Modern range."**

As a UK manufacturer with 50 years of experience, Be Modern works closely with Lancaster City Council to provide replacement fireplace suites to suit their residents' properties.

New product developments have been easily introduced into the supply chain to replace older versions without any disruption to the distributors, contractors or residents.

Ken Davies, Project Engineer for EMCOR commented: **"As manager of the Lancaster gas partnership it is a breath of fresh air to have such a well liked product to offer tenants, who without question love how it looks. Good products are what is required throughout our industry."**

Be Modern supply Lancaster City Council with bespoke customer choice sheets to make the decision very easy for the residents. With a choice of finishes and sizes, the selection process is extremely resident-focused, ensuring they get the fire they want for their home.

New Electric Suites

Lancaster City Council's latest project saw the upgrading of back boilers to combi boilers in 135 properties, replacing old units with new energy efficient Be Modern electric suites.

With features such as thermostat controls, LED lighting and flame only settings; a focus on energy saving and convenient features is important.

Speaking about her fire, Mrs Fells of Heathfoot Avenue, pictured below with her new Darras Eco electric suite, said: **"It's amazing and easy to control; far better than the old gas fire. It looks fantastic - even my friends visiting from Devon said it looks great."**



Mrs Fells with her new suite

Be Modern Contracts Manager, Simon Chapman is happy with the continuing partnership with Lancaster City Council saying: **"We have developed a great working relationship with Lancaster over the last 8 years; having provided them with high quality, reliable products, at an affordable cost for their housing projects. We look forward to working with them on their next project."**

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